

Mike Cannon-Brookes CEO, Atlassian Software Systems Java Champion





WARNING

The following presentation contains egregious product placement and lots of text.



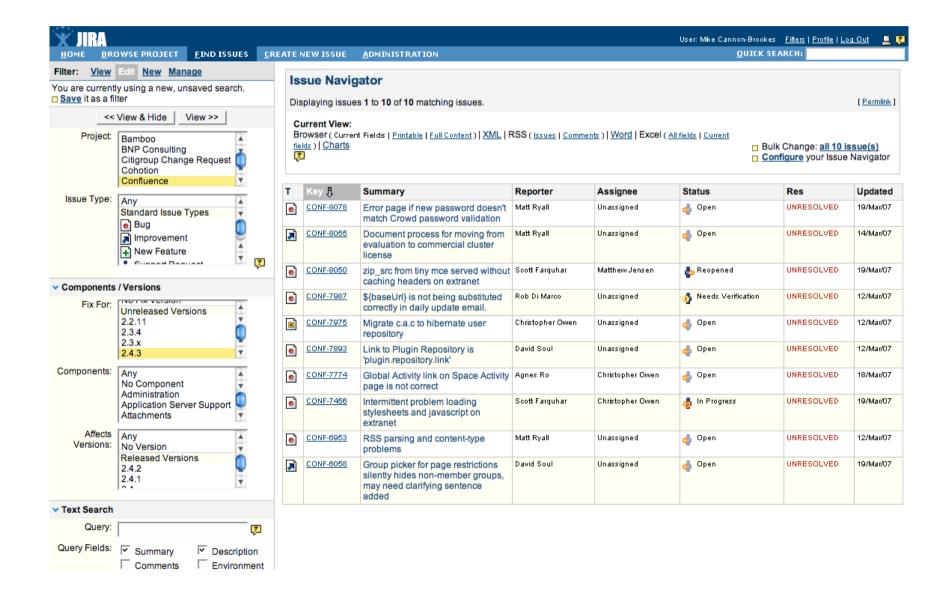
Indexing:

"The process of converting a collection of data into a format suitable for easy search and retrieval."





JIRA: Issue Search







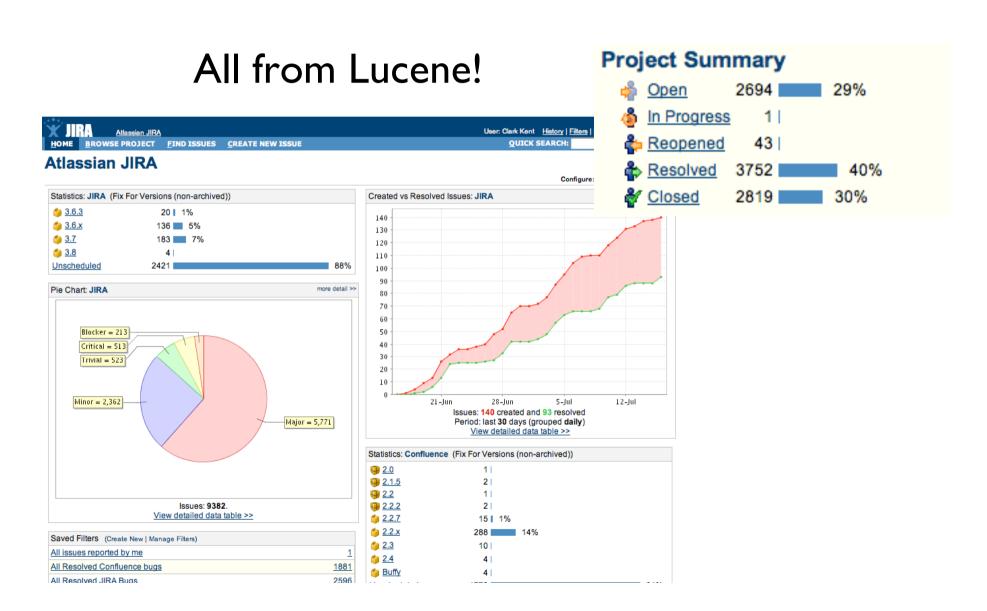
JIRA: Lucene History

- 1.4 Use DB for all queries, Lucene only if full text search results 'merged'
- 2.0 Use Lucene for all search, Java for permissioning results iterated over and non-view stripped
- 2.2 Use Lucene for all queries including perms sorting still done in Java
- 2.4 Use Lucene for all queries, retrieving issues and displaying - no DB access at all!
- 3.0 Switch "stats" over to using Lucene via HitCollectors





JIRA: Statistics







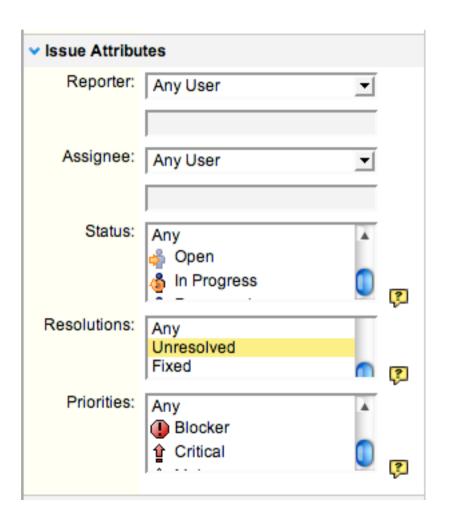
Lucene: Full Text Search

- Text Analysis & Stemming
 - "Michael jogs in the park" > "michael, jog, park"
- Proximity Queries
 - "cat NEAR dog"
- Wildcard Queries
 - "jog*", "j?g"
- Results returned scored by relevance





- Fast retrieval of complex data objects
 - Built from one database, multiple databases, files, anywhere
 - Not a single table just use a database index







- Powerful pre-built query tools
 - RangeQuery, BooleanQuery etc

"select issues created between 2001 and 2004, with no components, no versions, still unresolved that have > 4 votes"

Dates and Ti	mes						
Created After:							
Created Before:							
Created:	From To Use this picker for relative dates						
Updated After:							
Updated Before:							
Updated:	From To Use this picker for relative dates						
Due After:							
Due Before:							
Due Date:	From To Use this picker for relative dates						
✓ Actual vs Estimated Work Ratio							
% Limits:	Min Max Parameter a minimum, maximum or range lii	mit					





- Results returned sorted in custom order
 - Sort, SortField

Key ঢ়	Summary	F
CONF-8078	Error page if new password doesn't match Crowd password validation	N
CONF-8055	Document process for moving from evaluation to commercial cluster license	N
CONF-7987	\${baseUrl} is not being substituted correctly in daily update email.	F
CONF-7975	Migrate c.a.c to hibernate user repository	С

Versions <u>Manage</u> versions (displayed	f in the order of newest first)
🍅 Buffy	
5 2.5	
🍅 2.4.x	
5 2.4.3	
2.4.2	12/Mar/07
9 2.4.1	12/Mar/07
9 2.4	25/Feb/07
🍅 2.3.x	
5 2.3.4	
2.3.3	14/Feb/07





- AOP-like result filtering and hit collection
 - QueryFilter and HitCollector

			Nev				
	View	Create	Export	Restrict	Remove	Create	R
🦺 Eugene Katz	②	②	②	Ø	②	②	
🦺 Ivo Verlaek	②	②	*	×	*	*	
Anderson	②	②	②	②	②	②	







- Integrated full text search only if you need it!
- "Free!"

select issues created between 2001 and 2004, with no components, no versions, still unresolved that have > 4 votes and match the query "dash*"





Database V1

Issues

Issue	Summary	Assignee	Reporter
JRA-1	Buy milk	Fred	
JRA-2	Collect laundry	Bill	Fred

Query: select * from issues where assignee = 'fred'





Database V2

Issues

Issue	Summary
JRA-1	Buy milk
JRA-2	Collect
	laundry

Fields

Issue	Field	Value
JRA-1	Assignee	Fred
JRA-2	Assignee	Bill
JRA-2	Reporter	Fred

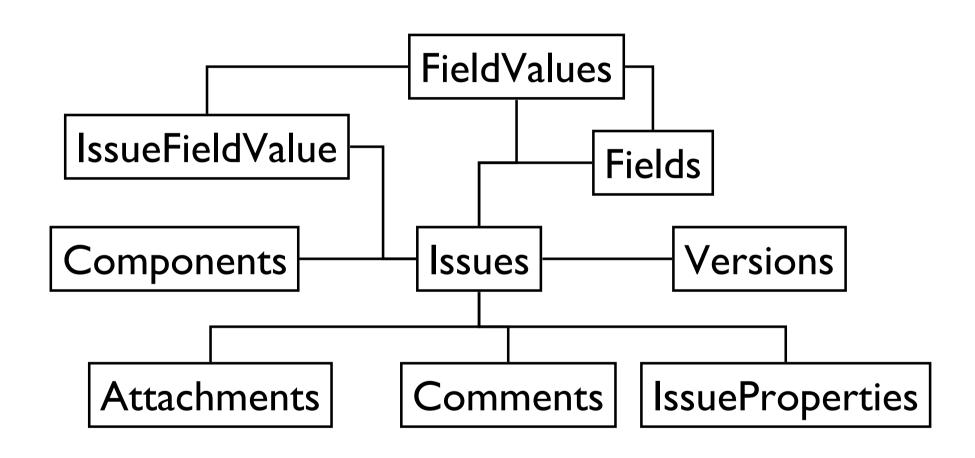
Query: select * from issues, fields where fields.field = 'Assignee' and fields.value = 'fred'

And fields issue - issues issue





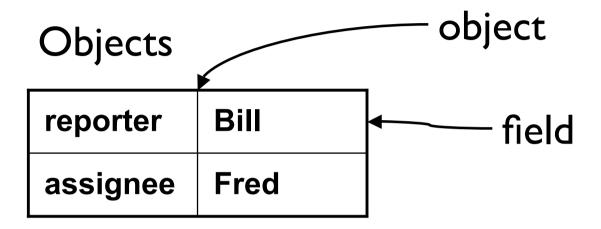
Database V3



Query: ???







reporter	Jane
assignee	Fred

reporter	Fred
assignee	Bill





Objects

Docs

document

reporter Bill assignee Fred

docld: |

reporter Jane
assignee Fred

docld: 2

reporter Fred
assignee Bill

docld: 3

reporter: Bill

assignee: Fred

component: I

component: 4

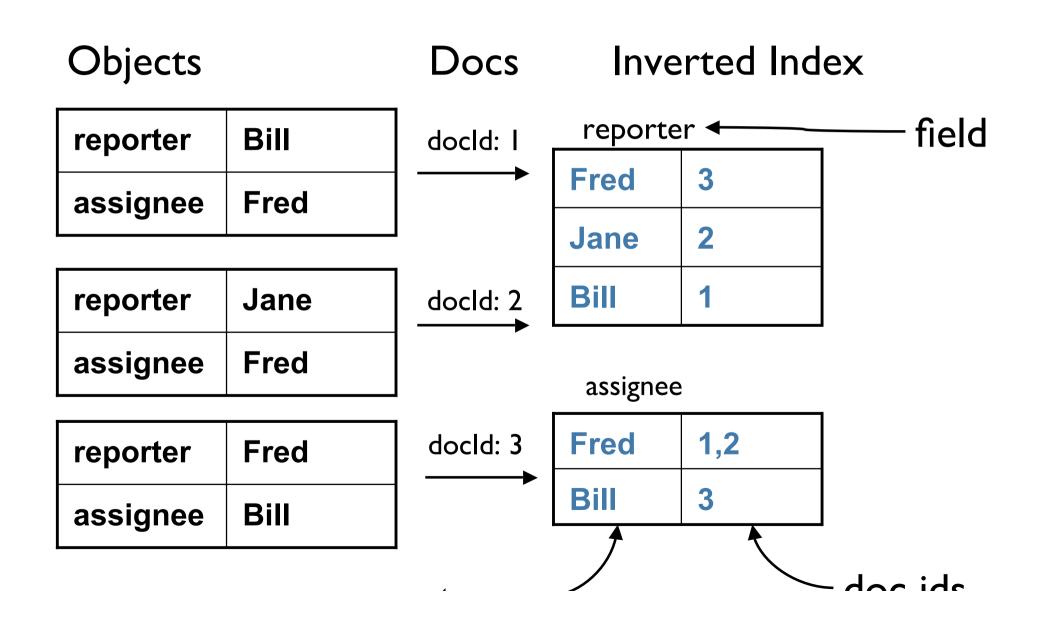
component: 5

created: 20070320

field: value ...

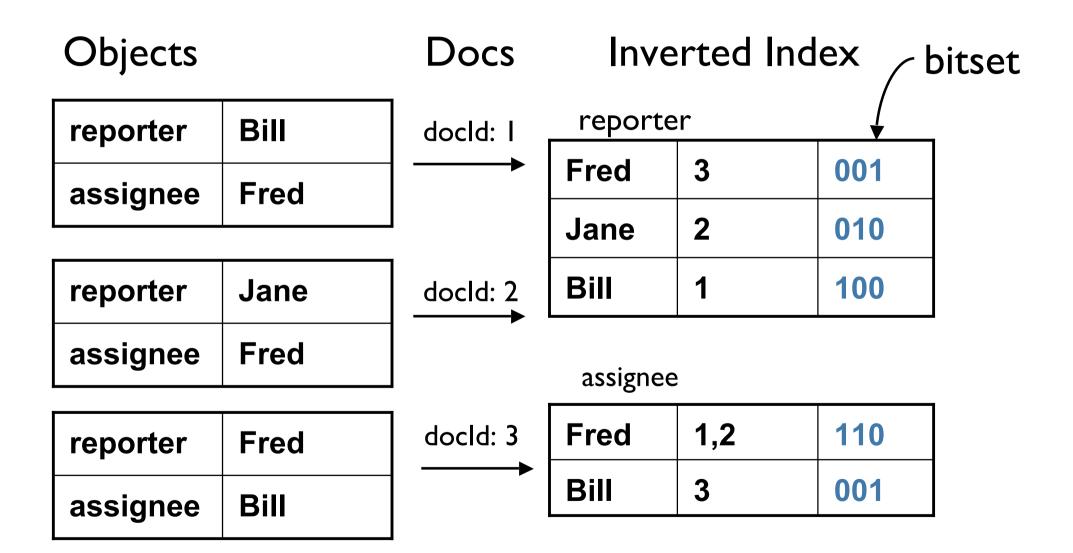
















Advantages For Generic Data Indexing

Store Denormalised Data

- Issue object, fields one single Lucene document
- No record de-duplication needed as per SQL query

Native Java API

- Useful for things like sorting where a DB can't do it
 - Java specific sort algorithm for issue keys
 - Version sequencing v. complex to do in DB





Advantages For Generic Data Indexing

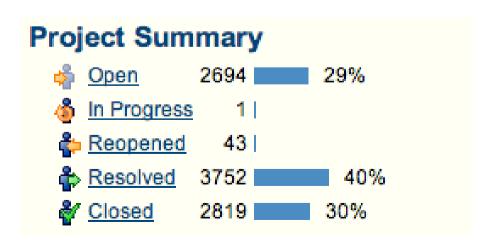
- Constant time & capabilities
 - Our apps are cross platform, OS, JDK, database
 - Lucene works pretty much the same across all of them unlike SQL
 - Local file system access (most commonly) which is faster than DB as no network time
- Constant index format
 - Readable from Java, C, Perl, Ruby etc
- QueryFilters & HitCollectors!





HitCollector

- Call back object for hit collection
- Great for statistical operations where content / score is irrelevant
 - JIRA StatusHitCollector for 'bucketing'
- Fast because:
 - Retrieve only fields you need
 - Minimum number of loops







HitCollector

Called once for every non-zero scoring document, with the document number and its score.

If, for example, an application wished to collect all of the hits for a query in a BitSet, then it might:

```
Searcher searcher = new IndexSearcher(indexReader);
final BitSet bits = new BitSet(indexReader.maxDoc());
searcher.search(query, new HitCollector() {
    public void collect(int doc, float score) {
       bits.set(doc);
    }
});
```





QueryFilter

- AOP for query results
- BitSet representing possible matches
 - Complex in SQL to do, ends up being done in Java
 - Permissioning on top of any search
 - Construct once per request
 - Results are cached in the filter

		Pages			Ne	ews	Com	ments	
	View	Create	Export	Restrict	Remove	Create	Remove	Create	Remove
🦺 Eugene Katz	②								
🦺 Ivo Verlaek	②	②	*	×	*	*	*	②	②
Milliam Anderson	②	②	②	②	②	②	Ø	②	②





QueryFilter

Description copied from class: Filter

Returns a BitSet with true for documents which should be permitted in search results, and false for those that should not.

Specified by:

bits in class Filter

Throws:

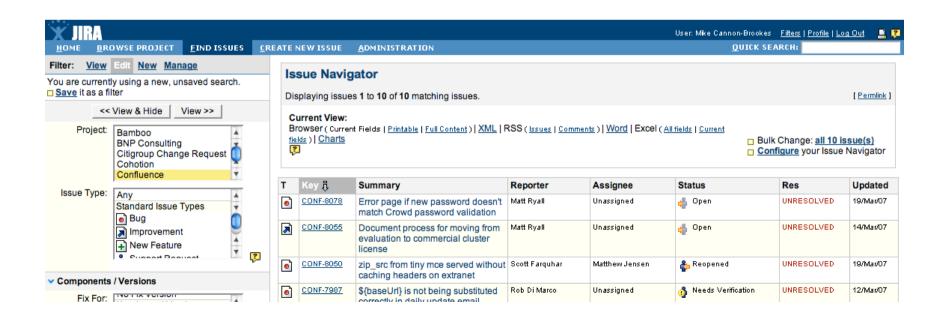
IOException





Atlassian: Examples Of Lucene Usage

- JIRA User driven queries an arbitrary data model
 - Plugins index/search their own 'fields' future proof!
 - QueryFilters for permissions cached per request
 - HitCollectors for all statistics / dashboard







Atlassian: Examples Of Lucene Usage

- Confluence Full text search of wiki pages
 - SearchExtractor allows plugins to add meta data to documents
 - Also used to search attachment contents & metadata
 - eg image file sizes
 - Arbitrary 'page set' retrieval
 - QueryFilter used extensively for security

		Pages			Ne	ws	Comments		
	View	Create	Export	Restrict	Remove	Create	Remove	Create	Remove
& Eugene Katz	②	②	②						
🦺 Ivo Verlaek	②	②	*	×	*	26	*	②	②
Anderson	②	②	②	②	②	②	>	②	②





Atlassian: Examples Of Lucene Usage

- Bamboo Build telemetry statistics via Lucene
 - Fast over millions of rows data on every test/suite/build run, ever.
 - Use Lucene to aggregate data into useful statistics
 - HitCollectors used extensively for telemetry data

Recent Failures

- Average time to fix a failure: 2 days, 19 hours, 16 minutes
- Average number of builds between fixes: 1 builds
- The longest time taken to fix a failure is 2 days, 19 hours, 16 minutes
- The greatest number of builds taken to fix a failure is 1, from failure sta







Problems For GDI

- One Big Singleton
 - Updates require serialization indexes are write once, read many
 - Jira vs Confluence different access/write strategies
- Delete / Update Operations
 - Lucene wasn't built for fast changing data
 - Delete operation is just a flag op & Update requires delete / re-add
 - Fixed in Lucene 2.1 http://issues.apache.org/jira/browse/LUCENE-565
- Writing Is Expensive
 - Opening/closing reader/writers proportional to index size





Problems For GDI

- Timing Of index.optimise()
 - Indexes get fragmented optimise() defrags
 - Tricky to time this as v. slow on large indexes
 - Eden space strategy can solve this
 - Small index for 'updated' data, large for 'old' data
 - Optimize large index rarely, small frequently like GC.
 - MultiIndexSearcher allows search on multiple indexes like one





Problems For GDI

Non Transactional

- DB can have data that index misses, or vice versa
- Compass is a solution here haven't tested
- Otherwise, architect correct design knowing Lucene

Optionitis

- Write settings can require a lot of knowledge and tuning
- eg MAX_MERGE_DOCS
- Local storage can be a problem in a cluster
 - See my other presentation for clustering strategies!





GDI Lucene Usage Models

JIRA

- Synchronous indexing > tricky locking problems at scale
- More updates than creates > heavier index load
 - Fixed with Lucene 2.1!
- Slower updates, statistics always correct

Confluence

- Asynchronous indexing
- Updates are queued, flushed every minute
- Clusterable and faster 'net' time for user
- 'Recent Updates', 'Search' up to 1 min inaccurate





Tips

- Use derived data only, so can be recreated at will
- Store -1 for null because nature of fields
 - Can't query Lucene for 'lack of a field' ie "No Component"
- Keep open a single searcher and 'flip it' after writing
- ThreadLocals are valuable in web apps
 - Use for Searchers, BooleanQueries and QueryFilters that are expensive to create per search but don't change per request (10s of queries per request)
- Understand Lucene to adjust your usage to your app
- Index dates to highest granularity possible, prevent term explosion
 - Damamhar Lucana ataraga? VVMMDD va VVMMDDUUmmeeee





Links

- Luke useful tool to examine indexes
 - http://www.getopt.org/luke
- Lucene In Action awesome book
 - http://www.lucenebook.com
- Compass Lucene abstraction framework
 - http://www.opensymphony.com/compass





Q & A

- P.S. Java guru? Atlassian needs engineers!
 - Sydney or San Francisco.

http://www.atlassian.com/about/jobs

Email me: mike@atlassian.com

